



Public Safety

Regular Meeting

~ Minutes ~

<http://www.springfieldcityhall.com>

Susan Kacoyannakis
413-787-6170

Tuesday, January 30, 2018

6:00 PM

City Hall -- Room 200

I. Call to Order

6:00 PM Meeting called to order on January 30, 2018 at City Hall -- Room 200, 36 Court Street, Springfield, MA.

Attendee Name	Title	Status	Arrived
Kenneth E. Shea	Ward 6 Councilor	Absent	
Justin Hurst	At Large Councilor	Present	
Adam Gomez	Ward 1 Councilor	Absent	
Timothy Ryan		Present	

II. Public Portion

III. Update on Police Department

IV. Discussion on Police Discipline

V. Discussion on Police Review Board on (complaints filed, pending, and resolved.)

VI. Statement

PUBLIC SAFETY MEETING 1/30/2018

III: UPDATE ON POLICE DEPARTMENT

III (a): CRIME DATA

2016 - 2017	TOTAL TARGETED NIBRS OFFENSES	-13%
2016 - 2017	CRIMES AGAINST PERSONS	-15%
2016 - 2017	CRIMES AGAINST PROPERTY	-12%
2013 - 2017	TOTAL	-45%
2016-2017	911 CALLS	+5.27%
2016-2017	OFFICER INITIATED CALLS	+24%

- Targeted NIBRS offenses include Crimes against Persons (murder, rape, robbery, aggravated assault) & Crimes against Property (burglary, larceny, and auto theft).
- Shootings victims are down 20%

- Shotspotter Activations are down 6.2%
- Calls for Service are up 12.7%. 267,680 calls for service (733 per day)

III (b): SPRINGFIELD POLICE OFFICERS

- *MOST DIVERSE POLICE DEPARTMENT IN MASSACHUSETTS
- 40 NEW SWORN POLICE OFFICERS NOVEMBER POLICE ACADEMY GRADUATION
- 480 SWORN OFFICERS (1/26/2018)
- 404 OFFICERS, 76 SUPERVISORS
- 436 MEN, 44 WOMEN
- 270 WHITE OFFICERS
- 143 HISPANIC OFFICERS
- 65 BLACK OFFICERS
- 2 ASIAN OFFICERS

III (c): C-3 UNITS

- Crime in the cities four designated C-3 areas is also down 12%.
- NORTH END - 7 OFFICERS
- FOREST PARK - 7 OFFICERS

- METRO - 20 OFFICERS
- MASON SQUARE - 7 OFFICERS

III (d): JANUARY THROUGH JUNE

- **REAL TIME CRIME ANALYSIS CENTER LAUNCHES** - will allow staff to monitor situations across the city in real-time for those locations we have access to cameras. This is both a proactive and reactive online policing tool that increases officer safety by being able to alert officers of what they are responding to, able to determine difference between bystanders and suspects, alert officers of direction of travel and based on what cameras are available, follow suspects. This can be patrolled live and some areas will be, but there are so many cameras that it is virtually impossible, although it will be a deterrent to crime in areas where we make it known SPD cameras are watching. It also helps solve cases more efficiently.
- **POLICE SUBSTATION OPENS AT 75 DWIGHT STREET** - This will increase police visibility and presence in the Metro Area. Metro Officers will report to the Substation, not to SPD Headquarters.
- **NEW POLICE ACADEMY AND YOUTH AID BUREAU OPENS ON EAST STREET**
- **POLICE KIOSKS AT MAIN/MORRIS & MAIN/TAYLOR.** - On sidewalks, will have blue lights, officer stationed there during peak hours and increases visibility.
- **SIMILAR KIOSK TYPE SPACE AT RIVERFRONT PARK**
- **1st SPANISH SPEAKING POLICE, COMMUNITY MEETING** - Planning phases
- **LATE NIGHT CAMERA ORDINANCE** - Working with CAFO's team to make sure there is a Standard Operating Procedure in place and can then ask for Council's approval.

IV: POLICE DISCIPLINE

All complaints first go to the Commissioner's Office. The Commissioner determines whether it is a PIE or Special Order.

IV (a): Complaint Process PIE's - When a citizen files a complaint against a police officer, for example a rudeness complaint or that an officer failed to take a report, a Preliminary Investigation of an Employee (PIE) begins. A commanding officer of the officer involved will assign a supervisor to investigate the complaint. The commanding officer is directed to complete the investigation within 20 days, retrain if necessary and recommend if disciplinary measures need to be taken or if further investigation is necessary. The Community Police Hearing Board also reviews all of these complaints. When the (PIE) is resolved the citizen who filed the complaint will receive a letter in the mail notifying them of the Department's response.

IV (b): Complaint Process - Special Order's (SO's).

Once the Commissioner decides it is a Special Order, it gets sent to the Internal Investigations Unit for an investigation there. IIU has 90 days to complete the investigation.

The first level of review, the Community Police Hearing Board reviews the case and writes a recommendation.

The next level of review - the affected Captain of the officer involved, reviews the case and offers a recommendation.

The next level of review - the affected Deputy Chief of the officer involved, reviews the case and offers a recommendation.

Those recommendations are forwarded to the Commissioner. The Commissioner decides if the case is sustained or not sustained. If it is not sustained, the investigation ends. If it is sustained, the Commissioner orders a hearing. A hearing must be held within 60 days of a Commissioner's decision. A waiver can be requested to extend the timeline of the hearing.

IV (c): Criminal Charges - if an officer or supervisor faces criminal charges, [MGL Ch. 268A sec. 25](#) details how if an officer is indicted for a felony, they no longer can be paid.

V (d): Specific Cases - All discussion of specific cases is subject to Open Meeting Law and all parties involved must be notified within the proper time period.

V: DISCUSSION ON POLICE REVIEW BOARD

V (a): RFP - The SPD currently is in the evaluation process for an RFP to hire a firm to conduct an audit of our Internal Investigation Unit's policies and procedures. The reasoning is below:

This assessment will identify and make recommendations on where the department has room for improvement in its Internal Investigation Unit (IIU). It will help the Springfield Police Department update our IIU's policies and procedures, and certainly help us streamline our reporting process by integrating advanced metrics in a new software package. This will also ensure the Community Police Hearing Board's findings are promptly reported and accessible to the community.

V (b): Community Police Hearing Board Members -

Chairman - Ernesto Castillo

Pastor Gail Hill

Albert Tranghese

Robert "Cee" Jackson

Linda Caron

Gary Berte

Paul Phaneuf

V (c): Community Police Hearing Board Meetings - The CPHB generally meets twice a month for case review in the afternoon and holds hearings as needed in the evening at Springfield Police Headquarters. In January there were 3 hearings held.

V (d): Community Police Hearing Board Complaints Filed

- **2017 Special Order's (SO's) = 79 *Special Orders go directly to IIU**

- 43 were citizen complaints
- 36 were administrative
- 10 cases discipline imposed
- 14 cases pending hearings
- 13 cases awaiting decision (2017 cases, still under investigation)

Types:

- Administrative: Rules/Regulations Violations- 25
- Citizen: Rules/Regulations Violations - 29
- Examples of Rules & Regulations violations could be domestic incidents, cruiser accidents, false arrest, failure to respond or take action.
- Citizen: Physical Equipment - 3
- Citizen: Physical Hands - 15
- Administrative Physical Hands - 4
- Firearms - 2
- Criminal - 1
- **2017 PIE's = 50 *PIES go first to a Commanding Officer**
- 39 were citizen complaints
- 11 were administrative
- 1 case discipline imposed
- 2 cases were scheduled for hearings
- Administrative: Rules/Regulations- 12
- Citizen: Rules/Regulations - 38