



City Council

Public Safety

~ Agenda ~

36 Court Street
Springfield, MA 01103
<http://www.springfieldcityhall.com>

Gladys Oyola-Lopez
413-787-6096

Monday, June 27, 2022

1:00 PM

Virtual Meeting (Zoom)

I. Call to Order

1:00 PM Meeting called to order on June 27, 2022 at Virtual Meeting (Zoom) , Virtual Meeting, N/A, NA.

II. Public Portion

III. Total 911 calls recieved in 2021

IV. Total 911 calls recieved from Jan 2022 up to date

V. Total behavioral/Psych call recieved in 2021

VI. Total amount of dispatchers

VII. 911 Translation services for non-english speakers. Languages available.

VIII. Centralized Dispatch. How is it cost effective, and how it mazimizes resources.

IX. City Council tour of emergency communication dept.